



# ASMEEN KHAN

CUSTOMER SERVICE ASSOCIATE

## CONTACT

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Runwal garden T2 room no1403 near manpada petrol pump Dombivali east

## EDUCATION

2020  
MUMBAI UNIVERSITY

- Masters in Commerce

2018  
MUMBAI UNIVERSITY

- Bachelor in Commerce

## SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

## LANGUAGES

- English (Fluent)
- Hindi (Fluent)

## PROFILE

Capable in analysing & interpreting unique problems with logical thinking to find right solutions to achieve the goals and expectations set, mainly customer satisfaction and good customer experience. An effective communicator with strong analytical and logical skills and possesses skills to relate to people at any level of business and management.

## WORK EXPERIENCE

**Here Solution PVT LTD** 2021 - 2022  
Spatial Data Specialist

- Conduct Scrum Meetings
- Handle and Resolve Client Escalations in given SLA.
- Daily status call with all stakeholders
- Team Building

**Self Tutions** 2018 - 2021  
Teacher

- Work with students to improve their skills in certain subjects.
- Prepare lessons, and assign and correct homework.
- Prepare and correct tests.

### Core Competence

- Learn Fast
- Be Bold
- Win Together
- Flexibility/ Adaptability
- Problem Solving Analytical Mindset