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Reg. No. 201008942

SYMBIOSIS CENTRE FOR DISTANCE LEARNING (SCDL)
Pune, India

Post Graduate Diploma in Customer Relationship Management

This is to certify that

Mr/Ms. Neha Kapoor

has successfully completed one year (2010 to 2011)

"Post Graduate Diploma in Customer Relationship Management"
(PGDCRM) through distance learning, conducted by this
Institute and awarded on this day of Monday, June 25, 2012

The grade awarded is :

'A+'



Ms. Swati Mujumdar
Director

Symbiosis Centre for Distance Learning