

This is to certify that

RANE RASHMI SAYAJI

has been awarded the degree of

MASTER OF SCIENCE Total Quality Management

for having duly completed the prescribed requirements and has been placed in

FIRST CLASS

Given under the seal of the University on this 21st day of November 2005

Gangtok, Sikkim, INDIA

Reg No: 2002540413

Summand VICE-CHANCELLOR

UIASCodeTM: SMU.GTK.SK.MSCTQM.11050000000170

VERIFIABLE DOCUMENT

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(for the purpose of admission)