



THE WATER AND SEWERAGE COMPANY INC.

P.O. Box 1481, Castries, St. Lucia, W.I.
 Phone: Castries (758) 457-3900
 Phone: Vieux Fort (758) 457-3980
 Phone: Soufriere (758) 459-7130
 Fax: (784) 452-6844
 Email: wasco@candw.lc

WASCO

BILL TO

PROPRIETOR:-

DAVID DUPRE
 TI ROCHER
 P.O. BOX CX 74, CASTRIES

OCCUPIER:-

DAVID DUPRE
 TI ROCHER
 P.O. BOX CX 74, CASTRIES



ACCOUNT SUMMARY

WATER & SEWER SUPPLY	
ARREARS/CREDITS	0.00
METER CHARGES THIS MONTH	36.08
ESTIMATED CHARGES	0.00
SERVICE CHARGE	0.00
AMOUNT DUE	36.08
OTHER SERVICES	
WATER TANK	0.00
TOTAL CHARGES DUE	36.08

Water Is Life... Do Not Waste It

ACCOUNT INFORMATION

ACCOUNT NO.	2616022
BILL CODE	PERPAT
TARIFF	DOMESTIC
BILL DATE	5/29/2024
DUE DATE	6/28/2024
METER NO.	19007467
INVOICE NO.	INV24056154-0698

METER CONSUMPTION

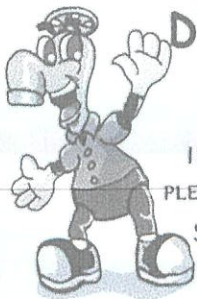
BILLING CYCLE		METER READINGS		METER	SEQUENCE
DATE FROM	DATE TO	PREVIOUS	CURRENT	NUMBER	NUMBER
4/24/2024	5/22/2024	131,122	134,077	19007467	0685

WATER SUPPLY :-

	GALLONS (1000'S)	\$ PER 1000'S GALS	TOTALS
WATER :-	2.9550	\$12.21	\$36.08
WATER_B :-	0.00	\$0.00	\$0.00
SEWERAGE :-	0.00	\$0.00	\$0.00
SEWERAGE_B :-	0.00	\$0.00	\$0.00
TOTAL USAGE :-	2.9550		\$36.08

DREDGING FEE OF 10.43% APPLIES

WASCO MESSAGE



DRY SEASON ALERT

IN EFFECT FOR 2024
 PLEASE CONSERVE WATER!!
 SLOW THE FLOW

WASCO
Water Storage Tank Sale Promotion
 Offer starts April 23 and Ends July 31, 2024.
 INCREASE YOUR HOUSEHOLD STORAGE
 ALWAYS BE PREPARED
Special OFFER!
 PAYMENT PLAN OPTIONS AVAILABLE!
ALL SALES ARE FINAL!

Terms and Conditions Apply.

THE WATER AND SEWERAGE COMPANY INC.

P.O. Box 1481, Castries, St. Lucia, W.I.
 Phone: Castries (758) 457-3900
 Phone: Vieux Fort (758) 457-3980
 Phone: Soufriere (758) 459-7130
 Fax: (784) 452-6844
 Email: wasco@candw.lc



WASCO

DAVID DUPRE
 TI ROCHER
 P.O. BOX CX 74, CASTRIES

ACCOUNT INFORMATION

TARIFF	BILL DATE	DUE DATE	METER NO.
DOMESTIC	5/29/2024	6/28/2024	19007467
INVOICE NO.	ACCOUNT NO	BILL CODE	
INV24056154-0698	2616022	PERPAT	

METER CHARGES \$36.08

AMOUNT DUE \$36.08

AMOUNT PAID \$

BILLING_826_2024-06-01-12-22-45-48488.CSV_0002253_N_1/1

BILL EXPLANATION & GENERAL INFORMATION

Important Notices

1. Present valid Bill when the account is being paid.
2. Make cheques or Money Orders Payable to: "THE WATER AND SEWERAGE COMPANY INC."
3. The proprietor must notify the "Water and Sewerage Company Inc." of any change prior to sub-letting the premises, or the occupier occupying the premises.
4. The proprietor is liable for ALL unpaid rates and charges on the premises, if the relevant name change has not been requested.

5. It is illegal to permit any person to make a connection to your supply, and it is the Company's policy to take legal action in such cases.
6. Any leaks should be promptly notified to the Company's Offices, telephone: 457-3900 / 457-3980 / 459-7130
7. Note that 10.43% of this invoice is approved for the dam dredging project.
8. All unresolved billing disputes may be referred to the National Water and Sewerage Commission. They can be contacted at 468 - 4947 or at info@nwsc.org.lc.

Explanation of Transactions

1. **Account Number** - The Customer's account reference number.
2. **Bill Date** - The date of issue of the current bill. This is approximately 30 days from last billing.
3. **Meter Charges** - Displayed in the Account Summary, it displays the meter charges this month.
4. **Customer T.I.N.** - The Customer's Taxpayer Identification Number (T.I.N).
5. **Billing Cycle** - The days of service for this bill.
6. **Due Date** - The date by which payment is required (i.e. 30 days of bill date).
7. **Invoice No:** This is a unique identifier for each bill produced.
8. **Bill Code:** First three letters of surname & first three letters of christian name.
9. **Visit Code:** Customers location identification No.
10. **Monthly Water Usage:** Gallons displays up to 13 months consumption.
11. **Tariff:** The rate charged to the customer; usually broken down by Domestic, Commercial, Industrial classes.
12. **Total Amount Due:** Total current bill plus arrears & sewer if applicable.
13. **Usage:** Total amount of water consumed in gallons.

Account Payment Policy

It is the responsibility of water consumers to make payments within 30 days of the billing date. All amounts still owing after 30 days are liable for disconnection and can be disconnected without further notice.

Payment Outlets

Payments may be made by cash or cheque at the following locations:

- Castries Office 457-3900
- Government Administration Office 457-3980
- Soufriere Office 459-7130
- 1st National Bank 455-7000/454-6213
- National Exports Credit Union 458-1268
- National Credit Union 454-6090
- National Credit Union 459-3119
- West Coast Credit Union 455-3370/455-3372
- St. Lucia Credit Union 455-1523

- St. Lucia Civil Service Co-operative 452-4807
- Dennery Community Co-operative 453-4189
- Consolidated Foods Ltd. - Bill Express 457-2421
- Mabouya Valley Credit Union 453-8024
- West Coast Credit Union 451-4980
- Bank of St. Lucia Ltd. 456-6000
- First Caribbean International Bank 456-1000

Online Payments via the following Banks

- Bank of St. Lucia 456-6000
- First Caribbean International Bank 456-1000
- 1st National Bank 455-7000
- Republic Bank 456-2100

Customers may also mail cheques, or drop in cheque box. Ensure you have made payment in sufficient time to reach us on or before the Due Date.

Disconnection / Reconnection Policy

Disconnection can occur any time after Due Date shown on your bill.

After the Due Date it is the customers responsibility to ensure our Customer Services. The provision of payment made at any location other than our main office.

When disconnection occurs reconnection will only be done after full payment of the arrears, a reconnection fee and other costs if applicable.

Extended Hours Operation & Other Services

Emergency Repair Service from 7am to 7pm

Call 451-9812

Drinks - Special Extra Service from 7:30am to 4pm

Call 457-3984

Estimated Bill -

Estimated read base on historical usage. (Previous months)

Your Responsibility Regarding Damage

You are responsible for taking whatever action necessary to protect your property when your service is disconnected for non payment of arrears.

WASCO will not be held responsible for any damage that may occur.

Business Hours Administration Offices

L'Anse Road Monday to Friday 7:30am - 3:00pm
 Vieux Fort Monday to Friday 7:30am - 4:00pm
 Soufriere Monday to Friday 8:30am - 4:00pm

Customer Services

Service such as new customer applications, tenant/owner changes and general inquiries are provided at our Administration offices at Castries, Soufriere and Vieux Fort at 457-3900

TARIFF RATES

Category	Description	Rate
Domestic	First 3000 gallons	\$12.21 (Per 1000 gallons)
	In excess of 3000 gallons	\$24.92 (Per 1000 gallons)
	Minimum Charge 2050 gallons	\$24.42
Commercial	First 5000 gallons	\$24.42
	In excess of 5000 gallons	\$48.84
	Minimum Charge 2050 gallons	\$24.42
Industrial	First 10000 gallons	\$48.84
	In excess of 10000 gallons	\$97.68
	Minimum Charge 2050 gallons	\$24.42