

Need Help? Scan and Ask TOBi for assistance



MR MARC JOHN FELLNER
5(five college ave unit 3 college avenue
Bryanston
Johannesburg
2191

Computer Generated

Tax invoice

Account number: 17364470-9
Cellular number: Combined
Invoice number: H3-1G1NSN
Invoice date: 01/12/2024
Due date: 31/12/2024

Your VAT registration number:

Cellular Number : 27828076440 MARC JOHN FELLNER

Description		Amount	VAT	Subtotal
Subscription Charges				
Calling Line ID Presentation	December	8.69	1.30	9.99
Contract Cover	December	6.99	0.00	6.99
Handset Installment	December	942.60	141.39	1,083.99
RED 13GB 400min TopUp Plan	December	1,044.35	156.65	1,201.00
Total Subscription Charges		2,002.63	299.35	2,301.98
Subscriber Invoice		2,002.63	299.35	2,301.98

Cellular Number : 27826205910 MARC JOHN FELLNER

Description		Amount	VAT	Subtotal
Subscription Charges				
10GB Data TopUp Plan	December	257.39	38.61	296.00
Bonus Video Ticket 10GB 24 Months	December	0.00	0.00	0.00
Promotional My Gig 5 -24 Months	December	0.00	0.00	0.00
Reduced Subscription Discount Proration-New	December	-110.43	-16.56	-126.99
Total Subscription Charges		146.96	22.04	169.00
Subscriber Invoice		146.96	22.04	169.00

This Invoice Amount 2,149.59 321.39 2,470.98

Terms of Payment

Always remember that your account is due by the last day of each month. If your account is not paid by this date, your line may be locked. Need to make payment arrangements? Then call us on 135 free from a Vodacom cellphone or on 082 135 from any other phone. Should your payment be returned, a charge may be levied.

Customer Service



Customer self-service channels

Visit us online

Log on to www.vodacom.co.za for more information on our products and services. You can even register yourself on My Vodacom to check your balances and even buy bundles right there in front of your PC.



Self-service channels

Feel empowered and avoid the queues. With our self-service channels you can get your account information and buy any bundles conveniently at your fingertips. It couldn't be easier.

Dial *135# free from your Vodacom cellphone.

Manage your account, cellphone settings and buy any bundles and other value added services.



Interactive kiosk

Use the interactive kiosks available at selected Vodacom Shops.



Keyword SMS

Simply SMS the selected keywords to 31050. The free SMS service offers you easy access to information around the clock. For a full list of keywords, send KW to 31050.



Important Vodacom Business Contact Details

Monday to Friday 8am - 5pm

Vodacom Business Sales: 082 1960
Vodacom Business Support: 082 1940 (Mobile & Fixed)
Individual contract support: 082 135
Fixed Managed services: 082 1940
Merchant helpdesk: 0800000654
Subscriber Collections / Payment support: 082 1946
Vodacom repair call centre: 082 1944

APN Cancellations: apnmanagement@vodacom.co.za
Corporates Device Insurance: corporates.deviceinsurance@vodacom.co.za
Fixed Cancellation: vbcancellations@vodacom.co.za
FTTH Cancellations: 0821904@vodacom.co.za
MOBILE Cancellations: VCSBSRet&Cancell@vodacom.co.za
One Net Cancellations: 0821951@vodacom.co.za
Reverse Bill Cancellations: rbdsupport@vodacom.co.za

Note: When sending an email, avoid any CC and BCC field. This will ensure that the system creates and generates a service request.

The VodaPay App

VodaPay lets you easily check your account balances, buy airtime, data, voice, and other bundles - all available 24/7. You can also pay bills and monitor transactions directly from your cellphone.

VodaPay is built to simplify your life. Shop, pay for utilities, buy electricity, send money, and unlock great deals - safely and securely.

Download the VodaPay app from your favourite app store or scan this QR code to get started



VAT Calculation

VAT is charged at 15% as prescribed by the Value-Added Tax Act.

Bill Currency

All values displayed on this document are in South African Rand (ZAR) currency, unless indicated differently.

Our Code of Conduct

As our valued customer, we are committed to provide you with exceptional customer experience. Please visit our website on <https://www.vodacom.co.za/vodacom/terms/code-of-conduct> for our Code of Conduct.
