



Mrs Naveeda Mahar
12, KIRKHAM ROAD
SOUTHEND-ON-SEA
SS2 6BY

Your dates

Bill date: 14th August 2024
Payment date: 28th August 2024

Your account details

Account number: 926289
Bill number: 51511407

Our details

Registration number: 07222543
VAT number: GB 164 6525 96

Your bill

Your package: 150Mb Fibre Connection - Broadband Only

Broadband charges £19.99

Total new charges (incl. VAT) £19.99

Account summary

Balance from your previous bill £9.49
Payment received - Thank you -£9.49

Account balance brought forward £0.00

Total amount due £19.99



Thank you for paying by Direct Debit. The total amount due will be collected on or after **28th August 2024**.

Hello

Here's your latest bill from Hyperoptic.

You'll be able to view this bill, as well as any previous ones, on [My Account](#) whenever you like.

If you have any questions about your bill, please visit our [billing page](#), where you can find more info on understanding your bill.

Did you know?

Did you know? Unlike some providers, we don't hike our service price during your commitment period.





Your account details

Account number: 926289
Bill number: 51511407

Broadband charges: 14th August 2024 - 13th September 2024

Monthly service charge	£40.00
Your promo discount until 8 Mar 2026	-£20.01
Total	£19.99

How do I get in touch?



support@hyperoptic.com

Email our support team
Available 24 hours a day
7 days a week



0333 332 1111

Call our support team
Available 24 hours a day
7 days a week

We're committed to providing you with an exceptional level of service, and want to hear from you if you feel there is something amiss.

If we have been unable to resolve your issue within 8 weeks, you may choose to contact Ombudsman Services. Ombudsman Services offer a free and independent dispute resolution scheme, which is approved by Ofcom for the handling of customers dispute. You can contact **Ombudsman Services** via its website www.ombudsman-services.org or by calling **0330 440 1614**.

For more information, please see our Complaints Code of Practice at www.hyperoptic.com/legal/post/code-of-practice

Hyperoptic Ltd, Kings House, 174 Hammersmith Road, London, W6 7JP
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VAT No: GB 164 6525 96