

Need Help? Scan and Ask TOBi for assistance



**MR SAIESHAN GOVENDER**  
17 Umakot Crescent  
Merewent  
Bluff  
4052

Computer Generated

## Tax invoice

Account number: 17440575-1  
Cellular number: 27765930577  
Invoice number: H7-1BTP8F  
Invoice date: 01/05/2024  
Due date: 31/05/2024

Your VAT registration number:

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Cellular Number : 27765930577 SAIESHAN GOVENDER

Description		Amount	VAT	Subtotal
<b>Subscription Charges</b>				
Top Up Collections Line Rental	May	0.00	0.00	0.00
<b>Total Subscription Charges</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
<b>This Invoice Amount</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>

# Terms of Payment

Always remember that your account is due by the last day of each month. If your account is not paid by this date, your line may be locked. Need to make payment arrangements? Then call us on 135 free from a Vodacom cellphone or on 082 135 from any other phone. Should your payment be returned, a charge may be levied.

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## Customer Service



### Customer self-service channels

Visit us online

Log on to [www.vodacom.co.za](http://www.vodacom.co.za) for more information on our products and services. You can even register yourself on My Vodacom to check your balances and even buy bundles right there in front of your PC.



### Self-service channels

Feel empowered and avoid the queues. With our self-service channels you can get your account information and buy any bundles conveniently at your fingertips. It couldn't be easier.

Dial \*135# free from your Vodacom cellphone.

Manage your account, cellphone settings and buy any bundles and other value added services.



### Interactive kiosk

Use the interactive kiosks available at selected Vodacom Shops.



### Keyword SMS

Simply SMS the selected keywords to 31050. The free SMS service offers you easy access to information around the clock. For a full list of keywords, send KW to 31050.



### Important Vodacom Business Contact Details

Monday to Friday 8am - 5pm

Business Sales: 082 1960  
Business Support: 082 1940  
Data Support: 082 135  
Fixed Managed services: 082 1951  
Payments Contact Centre: 082 17855  
Repair Support: 082 1944  
Subscriber Collections: 082 1946  
Vodacom repair call centre: 082 1944

APN Cancellations: [apnmanagement@vodacom.co.za](mailto:apnmanagement@vodacom.co.za)  
Corporates Device Insurance: [corporates.deviceinsurance@vodacom.co.za](mailto:corporates.deviceinsurance@vodacom.co.za)  
Fixed Cancellation: [vbcancellations@vodacom.co.za](mailto:vbcancellations@vodacom.co.za)  
FTTH Cancellations: [0821904@vodacom.co.za](mailto:0821904@vodacom.co.za)  
IoT support: [Nb-IoTopenlab@vodacom.co.za](mailto:Nb-IoTopenlab@vodacom.co.za)  
MOBILE Cancellations: [VCSBSRet&Cancell@vodacom.co.za](mailto:VCSBSRet&Cancell@vodacom.co.za)  
One Net Cancellations: [0821951@vodacom.co.za](mailto:0821951@vodacom.co.za)  
Reverse Bill Cancellations: [rbdsupport@vodacom.co.za](mailto:rbdsupport@vodacom.co.za)

Note: When sending an email, avoid any CC and BCC field. This will ensure that the system creates and generates a service request.

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## VAT Calculation

VAT is charged at 15% as prescribed by the Value-Added Tax Act.

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## Bill Currency

All values displayed on this document are in South African Rand (ZAR) currency, unless indicated differently.

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## Our Code of Conduct

As our valued customer, we are committed to provide you with exceptional customer experience. Please visit our website on <https://www.vodacom.co.za/vodacom/terms/code-of-conduct> for our Code of Conduct.

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